

Lori Warren

2022 Montgomery County Recovery and Resiliency Award Recipient

Lori has shown exemplary service to families in her work as a Senior Family Peer Support Partner at HopeWorx. Her ability to connect to other parents and caregivers in a way that makes them feel safe, seen, and heard is consistently emphasized by not only the parents she supports, but also in feedback we receive from schools, providers, and community partners who have had the pleasure of working with her. Lori exemplifies the county philosophy of "no wrong door", never turning a family away, but rather working together with that family tirelessly to support them and connect them to services and supports. She goes above and beyond in following up and checking in, and making space for families who are struggling. Lori's value to families is consistently reflected in the feedback received. One parent said it well when they reported, "The FamilyWorx Program has provided me with an amazing Family Peer Support Partner, Lori. The gracious amount of support I received has enabled me to advocate for my child, with appreciably less anxiety. I feel empowered with the compassionate support Lori has afforded me." Feedback from providers is equally positive. One provider commented, "Lori has an amazing ability to immediately reduce the temperature in the room. She can quickly move a meeting from being contentious to collaborative, all the while supporting the family in finding an effective way to share their voice. Lori embodies trauma informed care principles and supporting family voice." Not only does Lori support families with multiple complex needs, but she also single handedly facilitates our family support group twice a month. The support group has grown from 15 registrants to over 60 since Lori began facilitating the group. The group runs two evenings a month, and even after a long day supporting families, Lori always shows up with a positive spirit and willingness to create space for families to share and support one another. The group is run as a mutual support model, which requires incredible flexibility and empathy on the part of the facilitator. In addition, Lori creates space after the support group for team members and families to debrief, follow up, and create additional connections. For this reason, Lori is being recognized with a 2022 Recovery and Resiliency Award.



Montgomery County
Department of
Health and Human Services

